**New Client Pre-Session Information Form**

**What does an initial consultation include?**

A thorough assessment including gait analysis, palpation and range of motion. Once all assessments have been carried out a treatment plan will follow, concentrating on addressing any issues highlighted. Treatment includes the use of massage, stretching, mobilisations, passive range of motion, electrotherapies and remedial exercises. On the day, you will receive a session report with my findings and treatment given, as well as personalised home exercises.

**What do I need to do before the session?**

I ask for your pet to be ready for the allotted time, and that they are clean and dry to maximise treatment. Unfortunately, if your animal is wet certain electrotherapies will not be able to be utilised during treatment.

Dogs will require a comfortable area to be treated

Dogs will need a comfortable, calm, and secure area for treatment. The environment should be quiet, free from distractions, and equipped with non-slip flooring and a comfortable place the dog is happy to lie down. This helps the dog feel safe and relaxed, which is essential for effective therapeutic care and recovery.

**What do I need to do after the session?**

Your dog may sleep/rest for the remainder of the day, this is completely normal.

Your horse will require rest for the remainder of the day and a day off ridden work the following day or a light working day (i.e Walking Hack). They can be turned out after the session.

However, I will advise at the end of each appointment on after session care.

**Important information:**

Before initiating any physiotherapy treatment, it is essential for veterinary physiotherapists to obtain a referral from a licensed veterinarian if the animal is undergoing treatment. This ensures that the animal has received a medical diagnosis, and that physiotherapy is an appropriate part of the overall treatment plan. A veterinary referral provides important clinical information, such as the nature and extent of the condition, contraindications, and any ongoing medical treatments that must be considered. Working under veterinary referral also promotes a collaborative, multidisciplinary approach to animal care, ensuring the physiotherapist operates within their professional scope of practice and complies with legal and ethical guidelines. This process ultimately safeguards the animal's welfare and supports the most effective and appropriate treatment outcomes. Also, as a Veterinary Physiotherapist, I want the best for your animal, this means if I find anything during assessment that I feel needs veterinary attention I will ask you to see your vet.

**Client Name (Human)**

**Client Address**

**Address of animal (if different address to client)**

**Owners Phone Number (Mobile)**

**Animals Name**

**Horse, Dog or Other?**

**Animals DOB (Approx)**

**Gender**

**Neutered or Unneutered**

**Breed**

**Temperament**

**Exercise Routine**

**Current concerns that you have regarding your animal – lameness, limbing or behavioural changes?**

**Owners’ Goals for Treatment**

**Is your animal on any medication or supplements? If yes what for?**

**Any behavioural traits to be ware of prior to treatment?**

**Any known previous injuries?**

**Any diagnosed medical conditions? If yes is it managed?**

**Veterinary Practice Details (Name, Area/Address and Email)**

**Do we have permission to send the veterinarian a consent form on your behalf?**

**Do we have permission to share your session reports with the veterinarian?**

**Is your animal insured? If yes, please provide the details of the insurance company.**

**Do we have permission to share photos/videos of your animal on social media?**

**I hereby give my consent for my data to be stored in line with GDPR regulations.**

**I accept responsibility for my own health and safety during this session and I will not hold Jarvis Veterinary Physiotherapy accountable for any accident or injury that may occur during your session or after when performing exercise prescription.**

**Cancellation policy**

* **Less than 48 hours = 50% charge of session**
* **Less than 24 hours = charged for the full session**

**I fully understand and have read the cancellation policy outlined above**

Yes

No

**Payment is accepted through BACS or cash on the day. For BACS please reference: Animals name and your last name (E.G; Bott Jarvis) Full payment is due at the time of your session. If you do not pay within 7 days a £5 surplus charge will be added, and an additional £5 every 7 days thereafter. Prices are as followed: Equine - £60 Canine- £50 Feline - £40 Other- POA. Please note additionally mileage is charged at 45p per mile for any appointments further than 10 miles from LE128QE - you will be notified of the total charge prior to your first appointment.**

**Where did you first hear about Jarvis Veterinary Physiotherapy? (Optional)**